

3rd Quarter 2009

ACTIVITIES REPORT

To ensure we meet our commitments to you and achieve our mission, promote workplace safety and care for injured workers, we developed a strategic plan that provides a framework for our priorities and goals.

The Workers' Safety and Compensation Commission (WSSCC) bases its strategic focus on four themes:

- » Stakeholder Focus
- » Organizational Excellence
- » Financial Sustainability
- » Effective Governance

This quarterly activities report stems from our Balanced Scorecard. It reviews our operations, activities, and programs within each theme to provide a current snap shot of what we are doing to achieve our priorities and goals.

To view our 2009 Balanced Scorecard, please visit our website at www.wcb.nt.ca or www.wcbnunavut.ca.

WSSCC

Stakeholder Focus

Healthy and safe workplaces in the Northwest Territories and Nunavut.

- » Reduce workplace injuries and occupational disease through an injury prevention culture.
- » Develop partnerships in safety, prevention, and Return-to-Work.

Activity Highlights

- » Don't be a Number contest completed; 12 young workers won Ipods for sharing their workplace safety stories.
- » 438 mining certificates issued.
- » 179 industrial safety inspections completed. Issued 331 orders, and five repeat orders.
- » Inspected eight operating mine sites, two reclamation sites, and five exploration sites.
- » Delivered four safety education courses to 29 students in Yellowknife. These courses included:
 - o Go Safe: Work Smart;
 - o Asbestos Awareness;
 - o Safety Awareness; and
 - o Occupational Health and Safety Committees.
- » Presented the new Go Safe: Work Smart curriculum to schools in Fort Smith, Baker Lake, and Kugluktuk.
- » 14 employers attended first round of Go Safe: Work Smart safety education sessions.
- » Attended World Skills Competition in Calgary, AB.
- » Designed and judged the Donning Bench and Bench Technician categories at the Western Mine Rescue Competition in Fernie, BC.

- » Charged 3 employers with 15 charges each and 2 supervisors with 25 charges each.

Upcoming Activities:

- » WSCC Return-To-Work Toolkit presentation at the annual Association of Workers' Compensation Boards of Canada (AWCBC) Learning Symposium in St. John's, NF.
- » Participate in the annual Geo Science Forum in Yellowknife.
- » Participate in the Project Management Conference Trade Show in Yellowknife.



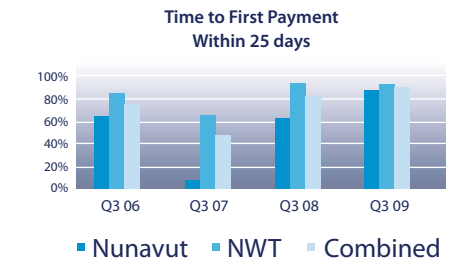
Organizational Excellence

Maintain an efficient and adaptive organization.

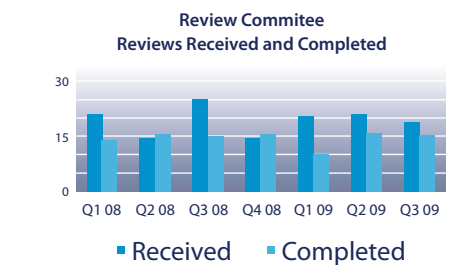
- » Deliver timely, professional, and client focused services.
- » Develop modern, effective, and comprehensive legislation and related policies.
- » Attract, retain, engage, and develop a skilled workforce.

Activity Highlights

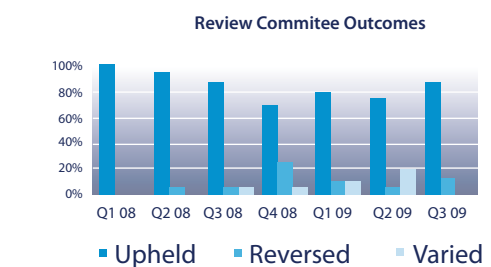
- » Vocational Rehabilitation Policy series (05.01 – 05.03) reviewed and revised. Review resulted in new Policy 05.05 – Vocational Rehabilitation: Allowances and Grants.
- » Consultation on Policy 04.11 – Claims Management commenced.
- » Hosted one new physician orientation session.
- » Held one Permanent Medical Impairment, and one Orthopedic Surgery clinic.
- » 20 job competitions opened.
- » Nine employees hired.
- » One claim filed by a WSCC employee.
- » WSCC employees identified one workplace hazard and reported two incidents.
- » Eight employees completed some form of training in Q3; representing 6.7% employee participation.
- » 226 new employer accounts registered.
- » Visited nine employers in Hay River, four in Fort Resolution
- » 1033 clearances completed.
- » 964 new claims registered.
- » In Q3, 90% of injured workers received their first compensation payment within 25 days from date of registration



- » Review Committee received reviews decreased by 28% (seven reviews) compared to Q3 2008.



- » Decisions upheld on 87% of the completed reviews.



- » In Q3, the average number of days for review completion was 59 days. 36% of reviews were heard within the 50-day benchmark.



Upcoming Activities:

- » WSCC Health, Wellness & Safety Team spearheads Healthy Workplace Month. Healthy activities planned include a healthy breakfast week, declutter & clean your office, a family swim, a variety of exercise and fitness events, as well as the annual pumpkin carving contest.

Financial Sustainability

Meet the needs of workers and employers without compromising WSCC financial sustainability.

- » Maintain accountability for revenues and expenses through proper stewardship of the Workers' Protection Fund.
- » Provide fair and affordable benefits.



Activity Highlights:

- » 47 assessment classification reviews initiated.
- » 2010 budget planning.
- » Phases I and II of International Financial Reporting Standards (IFRS) implementation completed. Phase III started.
- » Investment returns at September 30, 2009, are 7% year-to-date, and 3% over the 4-year period as of the same date.
- » Governance Council approved a 4.3% increase to 2010 Year's Maximum Insurable Remuneration (YMIR). Effective January 1, 2010, YMIR's set at \$75,200.

Upcoming Activities:

- » Host annual Rate Setting Information Sessions in Yellowknife and Iqaluit.

Effective Governance

Provide efficient, accountable leadership and governance that represents the interests of the northern workforce.

- » Meet transparency requirements and raise public confidence.
- » Educate, engage, and communicate with our stakeholders.

Activity Highlights:

- » Published August issue of *Insight: A Look at Safety and Service*.
- » 2009 Q2 Activities Report released.
- » Audit Committee and Governance Council Committee meetings held in Yellowknife. Council welcomed new NWT Employer Representative Doug Witty, received the 2008 Balanced Scorecard Performance Report, as well as recommendations for the 2010 Balanced Scorecard.
- » Website redesign project continues.
- » Held focus group consultations on workplace safety and prevention in Iqaluit and Arviat.

Upcoming Activities:

- » Audit Committee and Governance Council meetings in November. Decisions for the Council's consideration include the 2010 Operations Budget, 2010 Balanced Scorecard and Corporate Plan, and the 2010-2012 Internal Audit Plan.
- » Table 2008 Annual Report in respective Legislatures.
- » Host focus group consultations on workplace safety and prevention in Inuvik, Norman Wells, Fort Simpson, Fort Smith, Yellowknife, and Cambridge Bay.
- » Roll-out employer and injured worker satisfaction survey.

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