



# Stakeholder Focus

## Healthy and safe workplaces in the Northwest Territories and Nunavut.

- » Reduce workplace injuries and occupational disease through an injury prevention culture.
- » Develop partnerships in safety, prevention, and Return-to-Work.

### Performance Highlights:

- » Sponsored and judged the Workplace Safety competition at the Northwest Territories and Nunavut Territorial Skills Competitions in Yellowknife and Iqaluit.
  - Our Northwest Territories senior Workplace Safety competitor traveled to the national competition in Charlottetown, PEI and won gold!
- » Participated in the National Day of Mourning ceremonies on April 28.
- » Hosted safety events and contests for North American Occupational Safety and Health week, May 3-9.
- » Hosted the annual Mine Rescue competition, June 12-13 in Yellowknife.
  - Teams from Rio Tinto Diavik Diamond Mine and BHP Ekati Diamond Mine will attend and compete in the Western Regional Competition in Fernie, BC in September.
- » Released our new Return-To-Work Toolkits at open house events in Yellowknife on May 6, and in Iqaluit on June 9.
- » Completed 53 Safe Advantage employer verifications.
- » Issued 324 mining certificates.
- » Completed 165 industrial safety inspections. Issued 220 orders, and 12 repeat orders.

- » Charged 3 employers with 15 charges each and 2 supervisors with 25 charges each.
- » Conducted 8 mine safety inspections, 2 mine reclamations, and 3 exploration site visits.
- » Delivered 35 safety education courses to 420 students in Baker Lake, Fort Smith, Hay River, Iqaluit, N'Dilo, Pangnirtung, and Yellowknife.

### Upcoming Activities:

- » Send 2009 Questionnaires to Safe Advantage employers.
- » Launch the new Go Safe: Work Smart program for new workers.



# Organizational Excellence

## Maintain an efficient and adaptive organization.

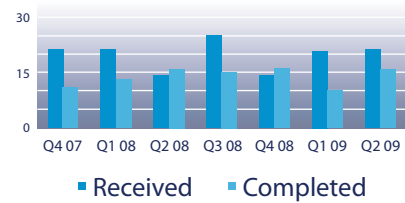
- » Deliver timely, professional, and client focused services.
- » Develop modern, effective, and comprehensive legislation and related policies.
- » Attract, retain, and develop a skilled workforce.

### Performance Highlights:

- » Revised and approved three policies.
- » Consultation on Policy 04.11 Claims Management began.
- » Three operational procedures revised and awaiting approval.
- » Hosted one new physician orientation session.
- » Held two Physical Medicine and Rehabilitation clinics, and two Orthopedic Surgery clinics.
- » Eight job competitions opened.
- » Three employees hired.
- » One claim filed by a WSCC employee.
- » WSCC employees identified seven workplace hazards, and reported five incidents.
- » 23 employees completed some form of training in Q2. This represents 21% employee participation.
- » 761 new claims registered.

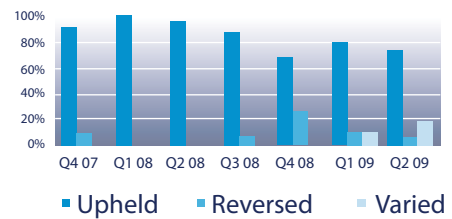
- » Review Committee reviews received increased by 57% (eight reviews) compared to Q2 2008.

Review Committee  
Reviews Received and Completed

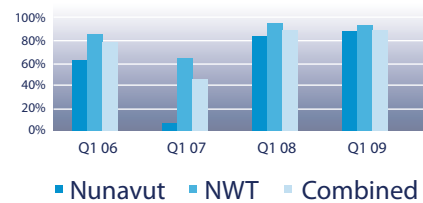


Decisions were upheld on 75% of completed reviews.

Review Committee Outcomes



Time to First Payment  
Within 25 days



» In Q2 the average number of days for review completion was 44 days. 77% of reviews were heard within the 50 day benchmark.

**Upcoming Activities:**

» Policy consultation on P.04.13 – Conflicting Medical Opinions.



# Financial Sustainability

Meet the needs of workers and employers without compromising WSCC financial sustainability.

- » Maintain accountability for revenues and expenses through proper stewardship of the Workers' Protection Fund.
- » Provide fair and affordable benefits.

## Performance Highlights:

- » 14 employer payroll audits completed.
- » 44 assessment reviews initiated.

## Upcoming Activities:

- » Release 2010 assessment rates.

# Effective Governance

Provide efficient, accountable leadership and governance that represents the interests of the northern workforce.

- » Meet transparency requirements and raise public confidence.
- » Educate, engage, and communicate with our stakeholders.

## Performance Highlights:

- » Published April and June issue of Insight: A Look at Safety and Service.
- » 2009 Q1 Activities Report released.
- » Governance Council and Audit Committee meetings held in Yellowknife
- » Website redesign project initiated.

## Upcoming Activities:

- » Audit Committee and Governance Council meetings in September.
- » Table 2008 Annual Report in respective legislatures.
- » Stakeholder survey and consultation.

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