

3rd Quarter 2008

ACTIVITIES REPORT

To ensure we meet our commitments to you and achieve our mission, promote workplace safety and care for injured workers, we developed a strategic plan that provides a framework for our priorities and goals.

The Workers' Safety and Compensation Commission (WSSCC) bases its strategic focus on four themes.

- » Stakeholder Focus
- » Financial Sustainability
- » Organizational Excellence
- » Effective Governance

This quarterly activities report stems from our Balanced Scorecard. It reviews our operations, activities, and programs within each theme to provide a current snap shot of what we are doing to achieve our priorities and goals.

To view our 2008 Balanced Scorecard, please visit our website at www.wcb.nt.ca or www.wcbnunavut.ca.

WSSCC

Stakeholder Focus

Healthy and safe workplaces in the Northwest Territories and Nunavut.

- » Reduce workplace injuries and occupational disease through an injury prevention culture.
- » Develop partnerships in safety, prevention, and return-to-work.

Performance Highlights

- » 80 Safe Advantage employers were visited by the end of Q3.
- » GO Safe – The Safety Game won first place in the Audio Visual Productions category at the annual American Association of State Compensation Insurance Funds (AASCIF) Communication Awards.
- » Held one Permanent Medical Impairment (PMI) clinic, one Physical Medicine and Rehabilitation clinic, and one Orthopaedic Surgery clinic.
- » 486 mining certificates and 20 permits issued.
- » 270 safety inspections completed.
- » 11 mine safety inspections and 30 exploration site inspections completed.
- » Five safety education courses were offered in Yellowknife. These courses included:
 - » WHMIS;
 - » Mould Awareness;
 - » Incident and Accident Investigations;
 - » Occupational Safety and Health Committees; and
 - » Safety Awareness.

- » Investigated two serious incidents and two workplace fatalities.
- » Installed four Automated External Defibrillators (AEDs) in WSCC Yellowknife and Iqaluit offices.
- » By the end of Q3, 30% of WSCC employees were trained in basic first aid and CPR.
- » Attended the “Start your Engines” trade show in Hay River.

Upcoming Activities

- » Don't be a Number Tour – Nick Perry, visits Yellowknife, Hay River, Inuvik, and Iqaluit to speak about his workplace injury.
- » Yellowknife GeoScience Forum.
- » Mine Rescue Summit in Winnipeg, MB.



Organizational Excellence

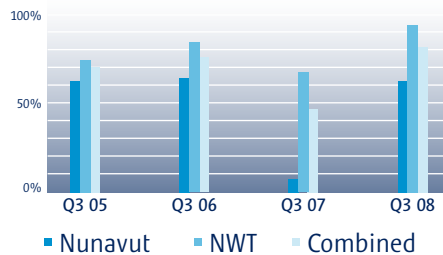
An efficient and adaptive organization.

- » Deliver timely, professional, and client-focused services.
- » Develop modern, effective, and comprehensive legislation and related policies.
- » Attract, retain, engage, and develop a skilled workforce.

Performance Highlights

- » Revised eight policies, and passed two new policies.
- » Regulations implemented in both Nunavut and the Northwest Territories.
- » In Q3, 81% of injured workers received their first compensation payment within 25 days from date of registration.

Time to First Payment within 25 Days



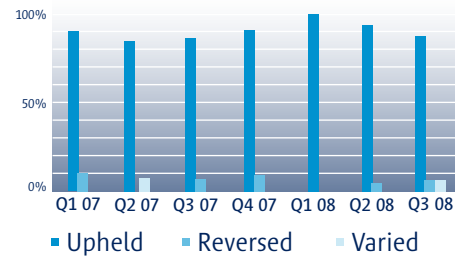
- » Review Committee reviews increased 47% (8 reviews) over Q3 2007.
- » Review Committee completed reviews increased 7% (one review) for the same time period.

Review Committee Reviews Received and Completed



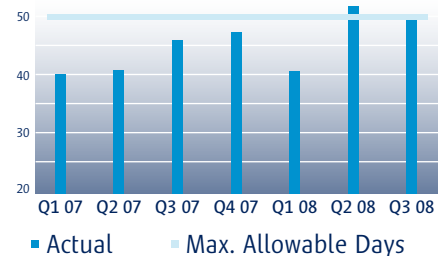
- » Decisions upheld on 87% (13) of completed reviews.

Review Committee Outcomes



- » In Q3, the average number of days for review completion was 50 days. However, six of the 15 reviews heard were outside the 50-day benchmark.

Review Decision within 50 Days



Upcoming Activities

- » Revise remaining four policies to reflect changes in the new Workers' Compensation Acts.
- » National Chief Inspectors of Mines meeting in Winnipeg, MB.
- » Plain language and customer service training.



Financial Sustainability

Meet the needs of workers and employers without compromising WSCC financial sustainability.

- » Maintain accountability for revenues and expenses through proper stewardship of the Workers' Protection Fund.
- » Provide fair and affordable benefits.

Performance Highlights

- » Monthly budget variances ongoing.
- » 2009 Budget Planning.
- » 2009 Assessment Rates and Years' Maximum Insurable Remuneration (YMIR) approved by Governance Council.
 - » 2009 average assessment rate remains unchanged at \$1.71 per \$100 assessable payroll.

- » YMIR increased from \$70,600 to \$72,100.
- » Harvesters YMIR is \$35,630.
- » 10 claimant investigations currently underway.

Upcoming Activities

- » 2009 Assessment Rates Public Meetings in Yellowknife and Iqaluit.
- » Employer payroll statements mail out in December.

Effective Governance

Provide efficient, accountable leadership, and governance that represents the interests of the northern workforce.

- » Meet transparency requirements and raise public confidence.
- » Educate, engage, and communicate with our stakeholders.

Performance Highlights:

- » Published July and September editions of *Insight: A Look at Safety and Service*.
- » 2008 Q2 Activities Report released.
- » Inuvik Petroleum Show exhibitor.
- » Governance Council and Audit Committee meetings held in Yellowknife.
- » Annual public meeting and stakeholder consultation held in Yellowknife.

- » Summer 2008 issue of *Reflections* released.

Upcoming Activities:

- » November issue of *Insight: A Look at Safety and Service*.
- » Table 2007 Annual Report in respective legislatures.
- » Open new WSCC Library services.

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